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Returns, Refunds, and Title

BOB Rewards Club does not take title to returned items until the item arrives at our fulfillment center. At our discretion, a refund may be issued without requiring a return. In this situation, BOB Rewards Club does not take title to the refunded item. For more information about our returns and refunds, please go to www.SHOP-BLACK.COM/POLICIES.

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By using any BOB Rewards Club Service, you agree that applicable federal law, and the laws of the state of Washington, without regard to principles of conflict of laws, will govern these Conditions of Use and any dispute of any sort that might arise between you and BOB Rewards Club.

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Our Address

BOB Rewards Club
2907 Logan Avenue North
Minneapolis, MN 55411

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BOB Rewards Club
Nonprofit Corporation
2907 Logan Avenue North
Minneapolis, MN 55411
Attn: Legal Department – Legal Process

Please note also that providing detailed and accurate information at the outset will facilitate efficient processing of your request. That information will include, for example, the e-mail and/or credit card number used to make purchases for retail purchase information; the name, e-mail, and physical address of a seller for seller information; device serial number for BOB Rewards Club devices; and IP address and complete time stamps.



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If you believe that your intellectual property rights have been infringed, please submit your complaint using our online form. This form may be used to report all types of intellectual property claims including, but not limited to, copyright, trademark, and patent claims.

We respond quickly to the concerns of rights owners about any alleged infringement, and we terminate repeat infringers in appropriate circumstances.